

# Housekeepers and Related Workers

Housekeepers coordinate, schedule, and supervise housekeeping staff in hotels, service apartments, residential and other related premises. Tasks include:

- training and supervising helpers and other housekeeping staff
- purchasing or controlling the purchase of supplies
- controlling storage and issue of supplies
- supervising general welfare and conduct of individuals in institutions
- assisting in cases of minor injury or illness by performing tasks such as taking temperature, giving medicine, putting on bandages

**Learn more about the Technical Skills & Generic Skills  
for this occupation in the next page.**

## **Technical Skills**

Asset and Inventory Management  
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Crisis Management  
Customer Challenges Management  
People and Relationship Management  
Productivity Improvement  
Room Housekeeping Operations Management  
Service Challenges  
Service Excellence  
Service Innovation  
Service Planning and Implementation  
Technology Adoption and Innovation  
Threat Observation  
Workplace Safety and Health Performance  
Management

## **Generic Skills**

Communication  
Interpersonal Skills  
Problem Solving  
Resource Management  
Service Orientation  
Teamwork