

Pharmacy Technicians

Pharmacy technicians perform a variety of tasks associated with dispensing medicinal products under the guidance of a pharmacist or other health professional. Tasks include:

- preparing medications and other pharmaceutical compounds under the guidance of pharmacists
- dispensing medicines and drugs to clients and giving written and oral instructions on their use, as prescribed by medical doctors, veterinarians or other authorised workers
- receiving prescriptions or refill requests from health professionals and verifying that information is complete and accurate
- maintaining proper storage and security conditions for drugs

Learn more about the Technical Skills & Generic Skills for this occupation on the next page.

Technical Skills

Ambulatory Care Service Support
Audit Management
Automated Distribution Management
Billing Procedure
Change Management
Continuous Improvement Management
Document Management for Pharmacy Support
Drug Distribution and Inventory Management
Excellence in Service
Infection Control
Inventory Procurement for Pharmacy Support
Management of Stakeholders
Medication Dispensing
Medication Reconciliation in Pharmacy Support
Medication Safety
Non-sterile Compounding
Patient Education on Use of Prescribed Drugs
People Management
Performance Management
Pharmaceutical Equipment Maintenance
Sterile Manufacturing of Pharmaceutical Products
Workplace Safety and Health

Generic Skills

Communication
Decision Making
Interpersonal Skills
Problem Solving
Service Orientation
Teamwork